

# DESKTOP & MOBILE APPS MAKES COLLABORATION EASIER THAN EVER



UNIVERGE BLUE CONNECT desktop and mobile apps bring essential collaboration tools together. See who is available, send and receive chats and text messages, place and receive calls, share screens, start video calls and share files – all from your PC or Mac®, and your Android™ or Apple® iOS mobile devices.

## COMMUNICATE YOUR WAY

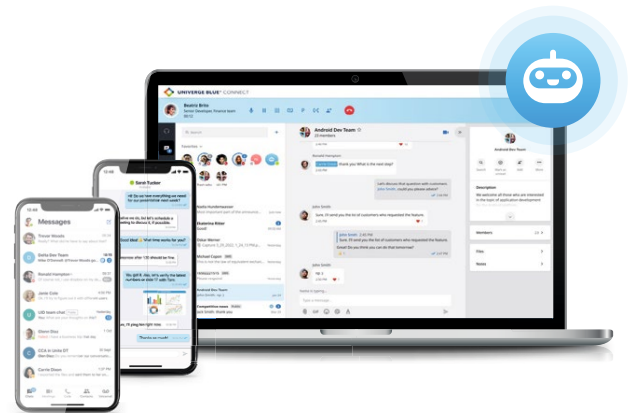
Our desktop and mobile apps transform your devices into powerful communication tools, making teamwork easier than ever. Place and receive calls, put calls on-hold, park, and transfer calls with one click/tap between your desk phone, and desktop and mobile apps - without interruption.

## COLLABORATION MADE EASY

See the availability of coworkers, place calls, send team chats and text messages, launch a video conference and more.

## INTELLIGENT COMMUNICATIONS

Built-in virtual assistant tool integrated into chat provides quick and easy access to information. Transcriptions of recorded calls/meetings and voicemail messages to text helps increase efficiency and productivity.



## STAY CONNECTED ON-THE-GO

With the UNIVERGE BLUE CONNECT desktop and mobile applications, you take your contacts, files and conversations with you – wherever you are.



### ALL-IN-ONE

Place calls, send chats and texts, share files, start a video conference – all from the desktop & mobile apps



### INFORMATIVE

See who is available for collaboration, busy, on a call, in a meeting, sharing their screen, or offline at a glance



### EFFICIENT

Quickly find and connect with available co-workers and customers to get more done



### INTELLIGENT

Built-in AI capabilities provide quick access to information and transcriptions to recorded calls/meetings/voicemails

# UNIVERGE BLUE CONNECT DESKTOP & MOBILE APPLICATION



## ENTERPRISE CALLING FEATURES

- › Access all communications tools from desktop or mobile devices – voice, chat, SMS, and video conferencing
- › Place and receive calls through the applications using your computer/mobile devices and associated microphone and speakers
- › Free calling to 33 countries
- › Search for company contacts, manage multiple calls, place calls on-hold, park, and transfer calls with just a click/tap or two
- › Transfer active calls between your desk phone and mobile phone – without disconnecting your call
- › On-screen indicator lets you know if your colleague's phone is busy, before you call
- › See call history for the last 90 days, includes the contact name, date and time they called
- › Receptionist View setting enables a specialized view of the entire organization, including availability, extension info, and transfer options
- › Voicemail with transcription and on-screen voicemail management



## TEAM CHAT AND MESSAGING

- › Send and receive chats with team members (individuals and groups)
- › Mobile chats/SMS and desktop chats/SMS are instantly synchronized
- › Built-in AI virtual assistant tool integrated into chat as a contact for quick and easy access to information
- › Send and receive unlimited text messages from your business phone number
- › Pin favorite contacts to the top of your list
- › Access to full contact chat history at anytime
- › View free/busy/screen sharing/away statuses of all your contacts
- › Manage company contacts, customer contacts, and personal contacts



## CONFERENCING

- › Launch an ad-hoc meeting or join a scheduled conference call with one-click/tap
- › Invite attendees from within a desktop app chat conversation or your contact list in both apps
- › Share your screen, documents or applications
- › Share your camera for easy video conferencing
- › Drive more engagement during meetings with screen annotation
- › Receive automatic transcriptions of voicemail, video, and customer call recordings and send the text to participants when the call or meeting ends
- › Chat and take notes during a meeting – notes are sent out automatically to everyone when the meeting is ended



## FILE COLLABORATION\*

- › Share files easily and securely internally and externally from anywhere
- › View the most current version of files
- › Co-edit files in real-time with multiple collaborators
- › Maintain full control over files, users, devices, and sharing activities

\* UNIVERGE BLUE SHARE Mobile App required on mobile devices



## ARCHIVING - PRESERVE, SEARCH, AND RETRIEVE

- › Seamless integration with CONNECT and deploys in minutes
- › Automatically captures chat, SMS, meetings, and voice data without admin or user action
- › Powerful contextual search indexes content and metadata so users can access millions of files and refine searches
- › Unlimited capacity alleviates the need for admins to estimate the level of activity for their organization or project storage requirements

# UNIVERGE BLUE CONNECT DESKTOP & MOBILE APPLICATION



## FULLY INTEGRATED EXPERIENCE FOR PC & MAC DEVICES

Phone with caller ID, hold, park, flip, transfer, conference & more

Global search

AI Assistant

Start group meetings

Integrated company directory, contact sync & chat federation

Contact Center

Group chat, SMS/MMS

Video conferencing & calendar integration

File sharing & collaboration

Call history

Transcribed voicemails

Contacts view

Group info & chat controls

Member management

Easy access to all files in this chat

Presence, forwarding rules, call blocking, other settings

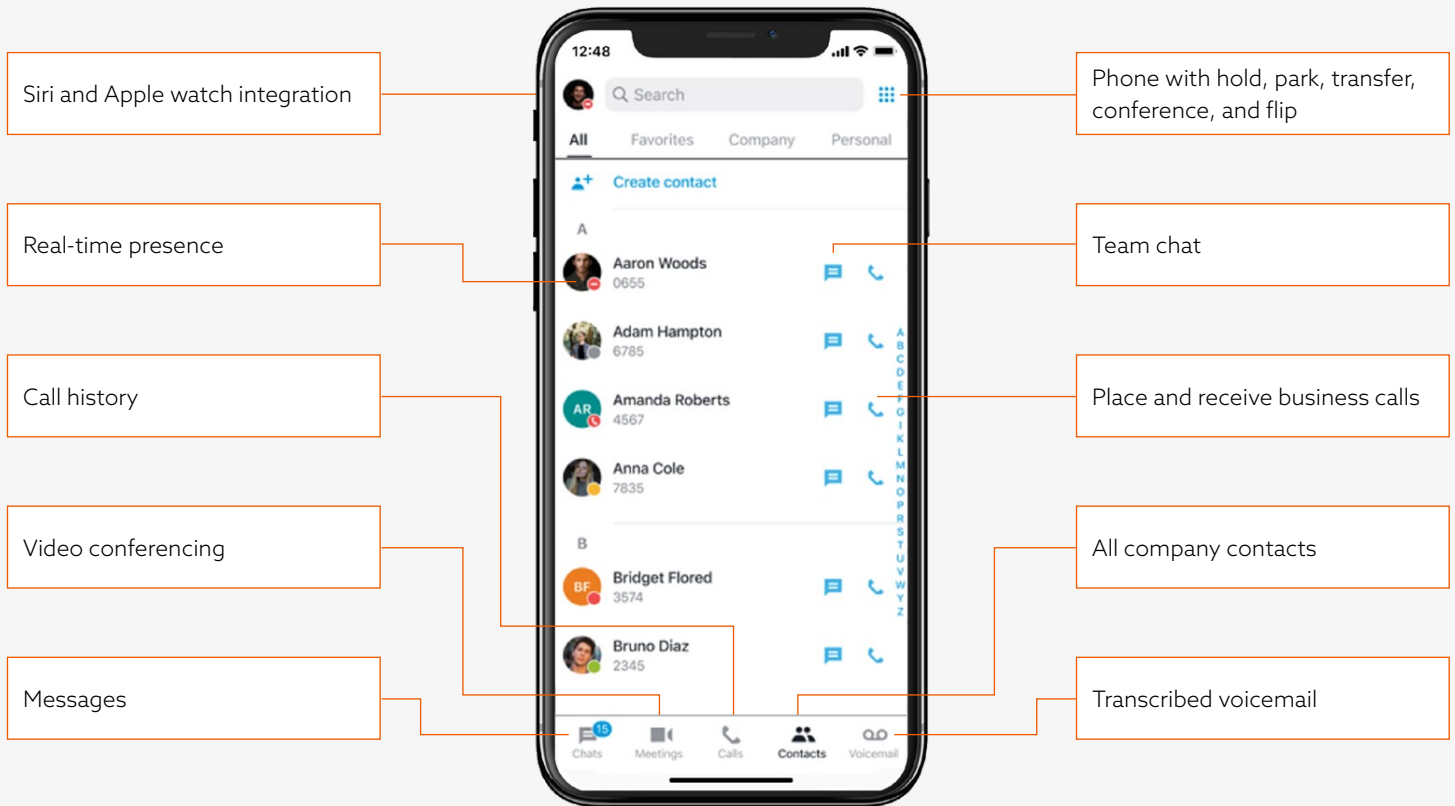
New chat, file drag & drop, reactions, emojis, GIF, replies & more

HD-quality video conferencing, screen sharing, recording & transcription, annotation, notes & AI virtual assistant

# UNIVERGE BLUE CONNECT DESKTOP & MOBILE APPLICATION



## FULLY INTEGRATED EXPERIENCE FOR ANDROID & APPLE iOS DEVICES



Download the desktop and mobile applications from <https://www.univerge.blue/apps/> and log in to UNIVERGE BLUE CONNECT using your company email credentials.

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